

Critical Information Summary - 4G Data Only Plans

4G Voice/Data Plans

Included/Details	Regular 20GB	Large 45GB	X-Large 120GB	XX-Large 220GB
Minimum plan cost per month + PAYG charges	\$25	\$40	\$60	\$70
Maximum plan cost per month + PAYG charges	\$25	\$40	\$60	\$70
Data Cost per GB	\$1.25	\$0.89	\$0.50	\$0.32
Termination Charge	\$0	\$0	\$0	\$0
Minimum Term	1	1	1	1

THE SERVICE

In partnership with Aussie Broadband, SDL Technology provides a 'SIM Only' service for use with an existing/byo mobile data device.

AVAILABILITY

The mobile phone services that SDL Technology provides a 4G coverage footprint of 98% and a combined 4G and 3G coverage footprint of more than 98.5% of the Australian population.

HOW TO ACCESS

- You will need a 4G capable mobile data device that is unlocked in order to use this service.

INCLUDED

- Included monthly data, which can be used in any compatible mobile device. It does not include any voice, SMS allowance or MMS allowance.

BUNDLING

- Option to bundle features – inquiries to our staff. Monthly billing applies

TERMS AND BILLING

- Monthly billing
- Minimum term – one month
- Plan changes applied on monthly anniversary date of switch-on.

CHOOSING SDL 4G DATA PLANS

Requires agreement to our business terms and conditions. Conditions include possible restriction and/or cancellation of service if you fail to pay your bill, if you abuse or otherwise ill-treat our staff, or if you breach our terms and conditions or fair use policy, available at <https://www.sdltechnology.com.au/legal>

Data usage will cease working on customer's device once data limit is reached. Top-ups available – see below. You will also receive notifications by SMS to your device when you hit 50%, 80% and 100% usage

PRICING

- No set-up fees. No exit fees.
- First SIM card free. Replacement cards - \$20 incl express postage.
- Top-ups: \$10 for 1GB / \$15 for 5GB / \$20 for 20GB. Top-ups expire at end of month.

Other information

Usage information can be accessed via SDL Technology's Client Portal, which is made available as a service at sign-up.

Customer service is provided by Australian-based team at SDL Technology. No overseas call centres.

If you are dissatisfied with our products and services, please refer to our complaints policy for information about how to express/lodge your complaint.

Contact:

SDL Technology
785 Stanley Street
Woolloongabba
QLD 4102
Phone: 07 3137 0665
Email: info@sdltechnology.com.au